

**Giza Technologies Inc.**

600 Meadowlands Parkway, Suite 19, Secaucus, NJ 07094, U.S.A.  
1 201 867 2777 telephone, 1 201 867 2383 facsimile  
www.gizatech.com  
gizausa@gizatech.com



**GIZA  
TECHNOLOGIES**

## **A-500-001 QUALITY POLICY**

Giza Technologies, Inc., shall be recognized as a quality driven organization, whose entire management is dedicated to the excellence of our products and services. We shall pursue the highest standards of quality and responsiveness at all organizational levels to satisfy customer needs and requirements, which insure growth and strength of our company.

Our primary objective is to do things right the first time and in an expedient fashion. In order to achieve this objective, it is the policy of Giza Technologies, Inc. to establish and maintain an efficient and effective quality system, planned and developed in conjunction will all management functions.

Quality improvement shall be measured in percent of defective goods of material returned, 0.75% or lower being satisfactory and will be measured against previous years performance by same vendor. Quality improvement shall take place and continuously drive all employees to affect internal and external customers, services, products and functions which are performed by each person within Giza Technologies, Inc.

Quality objectives include passing customer satisfaction surveys and if not passing then correcting the implied problem so the next survey will not show this problem; it includes completing and passing of audits for various sections of company and if a weakness is found a correction will take place so the next audit won't show this problem. The main quality objective is to act in a manner that our customers find professional and effective. This will be measured with the satisfaction survey and resolution or customer complaints (if any).

This policy is issued, therefore, to indicate clearly the attitude of the company management with regard to quality and related matters. Such a policy is essential for the long term success of the company in a competitive market-place, as well as achieving employee satisfaction. This Quality Policy shall be posted throughout the company as a constant reminder of our total commitment to customer satisfaction.

Zeki Bilmen  
President, CEO  
Giza Technologies, Inc.